



2012 Insulation Installation Incentive Program

Existing Homes

Residential Customer Guidelines

<p>Program Description</p>	<p>Between January 1, 2012 and December 31, 2012, Chicopee Electric Light (“CEL”) offers a residential insulation installation incentive program, for existing homes with oil heat, to help its residential customers achieve energy savings through improved insulation levels. Customers may be eligible to receive 30% of the insulation installation costs, up to \$300, for implementing measures recommended in the HELPS home energy audit. Homes heated with natural gas are not eligible for this incentive. Existing homes heated with fuel oil, propane or electricity are eligible for this rebate.</p>			
<p>Customer Eligibility</p>	<p>To be eligible, a current residential customer of CEL, who is also the homeowner of the residence to be retrofitted, must qualify for, schedule and complete a HELPS Energy Audit prior to any work being done. Customers who had a HELPS audit performed within the past two (2) years are not required to conduct another audit. The customer acknowledges the necessity for and consents to the post-installation inspection to be eligible for this incentive. Good faith compliance with the recommended insulation levels is a prerequisite for insulation incentive eligibility, unless expressly waived, on a case-by-case basis, by CEL. In some cases, the actual amount of insulation may vary from recommended values based on the energy audit recommendations. This incentive program is administered until December 31, 2012 or until the designated funds are exhausted, whichever occurs earlier, at the utility’s sole discretion and without further notice. Customer installations are NOT eligible for rebates. All installations must be completed by an experienced insulation contractor.</p>			
<p>Insulation Levels</p>	<p>R-Values</p>		<p>Gas/Oil/Pump Heat</p>	<p>All-Electric Heat</p>
	<p>Attic</p>	<p>Unfloored</p>	<p>38</p>	<p>49</p>
		<p>Floored</p>	<p>Fill Cavity</p>	<p>Fill Cavity</p>
		<p>Kneewall</p>	<p>13</p>	<p>19</p>
		<p>Slope</p>	<p>To Capacity</p>	<p>To Capacity</p>
		<p>Cathedral Ceiling</p>	<p>N/A</p>	<p>38</p>
	<p>Basement</p>	<p>Floor</p>	<p>19</p>	<p>25</p>
		<p>Crawl Space</p>	<p>19</p>	<p>19</p>
		<p>Wall Interior</p>	<p>13</p>	<p>19</p>
		<p>Wall Exterior</p>	<p>10</p>	<p>15</p>
		<p>Slab</p>	<p>10</p>	<p>10</p>
	<p>Wall</p>		<p>13</p>	<p>22</p>
<p>How To Apply</p>	<ul style="list-style-type: none"> ▪ Start by calling the HELPS toll-free number at 888-333-7525 to request a free home Energy Audit. ▪ If your home qualifies, our energy auditor will schedule such audit and explain the incentive process during the Energy Audit. ▪ Implement the measures recommended. Save all receipts and invoices. ▪ Schedule a post installation inspection of your completed project with our auditor. ▪ Approved projects will be processed and your check will be sent by mail. ▪ Contact the HELPS toll free number, 888-333-7525, any time, for more information. 			