



2012 Insulation Installation Incentive Program

New Construction

Residential Customer Guidelines

<p>Program Description</p>	<p>Between January 1, 2012 and December 31, 2012, Chicopee Electric Light (“CEL”) offers a residential insulation installation incentive program, for new homes being constructed or additions to existing homes, to help its residential customers achieve energy savings through improved insulation levels. Customers may be eligible to receive 30% of the additional cost of upgrading from the insulation levels in the Massachusetts Energy Code to the insulation levels recommended by CEL, up to \$300, for installing the recommended insulation levels in a newly constructed home or an addition to an existing home. Incentive are available to additions and new homes heated with oil. Additions and new homes heated with natural gas are not eligible for this incentive. New residences heated with fuel oil, propane and electricity are eligible for the incentive.</p>			
<p>Customer Eligibility</p>	<p>To be eligible, your new home or the addition to an existing home must be at a stage of construction that will allow our auditor to inspect the major areas to be insulated. Homes or additions, substantially completed, with no access to areas needing inspection, will NOT be eligible. The customer acknowledges the necessity for and consents to the post-installation inspection to be eligible for this incentive. Good faith compliance with the recommended insulation levels is a prerequisite for insulation incentive eligibility, unless expressly waived, on a case-by-case basis, by CEL. This incentive program is administered until December 31, 2011 or until the designated funds are exhausted, whichever occurs earlier, at the utility’s sole discretion and without further notice. All installations must meet any applicable states and local codes and accepted construction practices.</p>			
<p>Insulation Levels</p>	<p>R-Values</p>		<p>Gas/Oil/Pump Heat</p>	<p>All-Electric Heat</p>
	<p>Attic</p>	<p>Un-floored</p>	<p>49</p>	<p>49</p>
		<p>Floored</p>	<p>Fill Cavity</p>	<p>Fill Cavity</p>
		<p>Kneewall</p>	<p>19</p>	<p>19</p>
		<p>Slope</p>	<p>To Capacity</p>	<p>To Capacity</p>
		<p>Cathedral Ceiling</p>	<p>38</p>	<p>38</p>
	<p>Basement</p>	<p>Floor</p>	<p>19</p>	<p>25</p>
		<p>Crawl Space</p>	<p>19</p>	<p>19</p>
		<p>Basement Wall Interior</p>	<p>13</p>	<p>19</p>
		<p>Basement Wall Exterior</p>	<p>10</p>	<p>15</p>
		<p>Slab</p>	<p>10</p>	<p>10</p>
	<p>Wall</p>		<p>15</p>	<p>22</p>
<p>How To Apply</p>	<ul style="list-style-type: none"> ▪ Start by calling the HELPS toll-free number at 888-333-7525 to advise CEL of your intention to install insulation during new construction or building an addition. ▪ If your project is eligible, our energy auditor will schedule a pre-installation inspection and explain the incentive process during such inspection. ▪ Implement the measures recommended. Save all receipts and invoices. ▪ Schedule a post installation inspection of your completed project with our auditor. ▪ Approved projects will be processed and your check will be sent by mail. ▪ Contact the HELPS toll free number, 888-333-7525, any time, for more information. 			